Zoe and DurhamWorks Transcript:

[Text: Zoe O'Keefe]

[Soundtrack: Modern upbeat inspirational music.]

Zoe O'Keefe: My name's Zoe O'Keefe and I'm 20 years old.

[Video: Close up of Zoe during a Youth Forum session.]

Zoe O'Keefe: I had just finished sixth form.

[Video: Zoe sitting in the DurhamWorks office talking to camera.]

Zoe O'Keefe: I felt a bit lost, a little bit scared as to what I was going to do because I didn't know how

to, say: apply for a job, or even look for a job. So, it was worrying.

[Video: Zoe, in an office cubical, talking and smiling to someone off camera.]

Zoe O'Keefe: The Job Centre, actually, referred me to DurhamWorks.

[Video: Closeup of an exit sign in the DurhamWorks office. It reads "Thank you for visiting us! We look forward to seeing you again!"]

Zoe O'Keefe: I was happy to find out that maybe someone could help and the person that I talked to was really friendly.

[Video: Zoe smiling and talking during a Youth Forum session.]

Zoe O'Keefe: We talked about what my thoughts as to what I would want to do, possibly, and ways they could support me.

[Video: Zoe sitting in the DurhamWorks office talking to camera.]

Zoe O'Keefe: As a result, I ended up doing a course for hospitality and I finished that and that was actually really great, and I enjoyed it quite a bit.

[Video: Closeup of Zoe in an office cubical talking to someone off camera.]

Zoe O'Keefe: I'm definitely more confident in trying to look for jobs and I have a better idea as to what I want to do and where I want to be in life now compared to when I had first joined and I had no idea.

[Video: Zoe sitting in the DurhamWorks office talking to camera.]

[Text: David Curry. Young People's Engagement Worker, DurhamWorks]

David Curry: I can see that Zoe's confidence from this Forum has, like, improved massively.

[Video: David Curry, sitting in the DurhamWorks office, smiles to camera.]

David Curry: She hasn't just been coming along to the Forum, we've actually got her involved in sort of Youth Conferences and things like that –

[Video: David Curry, sitting in the DurhamWorks office, talking to camera.

David Curry: where she's actually gone out there and communicated with different employers and things like that.

[Video: Zoe, in an office cubical, talking and smiling to someone off camera.]

David Curry: So, it's been really, really sort of positive for Zoe. Positive experience. And, again, she's now working with a local company in Bishop Auckland.

[Video: David Curry, sitting in the DurhamWorks office, talking to camera.]

[Video: DurhamWorks and European Social Fund logo.]

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