

DurhamWorks – DurhamWorks' Impact on Youth Confidence

Video Transcript

[PAUL, sat in a DurhamWorks office, smiles to camera.]

PAUL: I'm Paul Hewitson, I'm a progression coordinator in DurhamWorks.

[Cut to PAUL talking to camera.]

PAUL: It involves supporting young people in education, employment, and training but breaking down barriers as well; offering personal support. Just the different in the young people's confidence.

[Cut to PAUL walking towards ABIGAIL, he's wearing a jacket with the text 'Ask me about DurhamWorks'.]

PAUL: Going forward, you know coming in, they may have apprehensions and anxieties...

[Cut to closeup of PAUL talking to ABIGAIL, they're both smiling. He leads her further into the DurhamWorks office.]

PAUL: ...but it's that first step, and it's up to me as the working, following that first step, to make sure that young person is supported and they're on the right journey to reach their aspirations.

[Cut to PAUL talking to camera.]

PAUL: It's all about sort of putting the client at the centre of everything we do, and we have fantastic staff in DurhamWorks to be able to make people feel welcome, to put them at ease, and to be able to sort of grow from that and develop that skillset with the young people, really putting that confidence into them.

[Cut to PAUL and ABIGAIL talking in an office cubical. Glasses of water, notepads, and a plate of biscuits sit on a table between them.]

PAUL: The most important thing in all this is the young person.

[Cut to closeup of PAUL listening to ABIGAIL talking. He nods along.]

PAUL: It's about sort of looking at what the young person wants, but our aim is really to get that young person into a position where they're ready to move –

[Cut to closeup of ABIGAIL talking to PAUL.]

PAUL: - into education, employment, or training pathways. With that comes a lot of work -

[Cut to PAUL talking to camera.]

PAUL: - because there's a lot of young people that are anxious that don't even want to leave the home for many reasons.

[Cut to closeup of the DurhamWorks logo on PAUL's jacket.]

PAUL: There's a lot of young people out there; there are lost, they feel like they've got no hope.

[Cut to closeup of front cover of DurhamWorks notebook.]

PAUL: They feel like they can't get a job.

[Cut to PAUL talking to ABIGAIL in the office cubical. He smiles.]

PAUL: Come have a chat with us, it might be the best thing you've ever done. You know, why wouldn't you have a chat with us make your decision after you come in and talk.

[Cut to PAUL talking to camera.]

There is hope. There is jobs out there. We can build your skillset. We can get you on the right road to getting qualifications. We can motivate you. We will listen to you, and we will help you get to where you need to be.

[Cut to splash screen with DurhamWorks logo and European Social Fund logos.]